Steven R Malikowski, PhD

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Career Goal: Technical Writer

My passion for clear writing has led me to publish a range of complex and simple documents. When writing complex documents, I documented organizational requirements into technical requirements, wrote research articles, and wrote grant proposals. Simple documents that I've written include knowledgebase entries and instructions for navigating with Google Maps and RideWithGPS. As shown below, much of my work has been in education, as a professor and eLearning developer. Since users read technical documents to learn, my experience with teaching improves my technical writing. In all this experience, I have used a range of software, writing procedures, and most important, worked with a range of people—in the US and UK.

Samples of my work are at http://wordshopservices.com/samples/.

Key Skills

Writing Software	Software Development	Other
MS Office & Google Workspace	C# & TypeScript	Visio, WordPress
Adobe Tech Communication Suite	Git & GitHub	Adobe E-Learning Suite
Templates & Version Control	Jira & Bitbucket	Moodle, Canvas, other LMSs

Experience

Consultant/Contractor: Minneapolis, Minnesota   November 2015 – Present
- **M Health Fairview**: Created online lessons about Power BI for 1,000s of users
  - Wrote scripts for online lessons that a team reviewed
  - Developed online lessons using UPerform development platform
- **Minneapolis Community Education**: Developed online lessons for cyclists
  - Created content of the lessons including text, pictures, and layout
  - Developed online lessons using Captivate, JavaScript, and responsive HTML
- **WordShop Services**: Worked as a Senior Technical Writer on a range of documents
  - Wrote instructions for Moodle LMS, Google Maps, and RideWithGPS
  - Published book Walking Out of the Dark, which has 4.4 out of 5 stars (26 reviews)

St. George's Medical School: University of London   Apr 2008 - Oct 2015
Manager and Lecturer, in E-Learning and In-Person Learning
- Managed workgroup Learning Technology Services and £46,000 ($75,900) budget
- Wrote student handbooks, assignment descriptions, and curricular documents
- Wrote grant proposals that were funded for £200,000 ($330,000)

St. Cloud State University: St. Cloud, Minnesota   Aug 2004 - Apr 2008
Manager and Assistant Professor, in Instructional Design
- Taught classes describing instructional design, new technologies, and research methods
- Lead author on five research articles and lead presenter at eight conference presentations
- Invited to be a peer reviewer for three research journals

Education

Ph.D. in Education/Instructional Design:	Indiana University, Bloomington, Indiana
M.Ed. in Education/Instructional Design:	University of Minnesota, Minneapolis, Minnesota
B.A. in Technical Communication:	St. Cloud State University, St. Cloud, Minnesota